

## House rules / Information for tenants

Dear guest,

We warmly welcome you to our apartment and hope that you will have a relaxing vacation here. Our experience has shown that certain rules for dealing with the inventory and the behavior of our guests are useful to make your stay with us as carefree as possible and to avoid possible misunderstandings in advance.

### 1. inventory and damage

We ask you to treat our inventory with care and only put used dishes away clean and dry in the cupboards. Damage to furniture and furnishings does occur and is often easy to repair. Please inform us immediately of any damage. As a rule, tenants and fellow travelers are liable for this and are responsible for appropriate replacement or reimbursement of costs. In the case of minor damage, such as broken crockery, this is usually not necessary.

### 2. volume and quiet times

Please be considerate of our neighbors and keep to the room volume in the apartment, especially when listening to music or watching TV. The general night's rest begins at 22:00 to 6:00.

### 3. visitors

Your visitors are welcome in our vacation apartment for short periods at any time. However, it is not permitted to have unregistered guests stay overnight in the vacation apartment. If the number of guests changes, please inform us in good time so that we can prepare the apartment accordingly.

### 4. smoking

Smoking is strictly prohibited in our vacation apartment. Please only use the outside area of our vacation apartment for smoking.

### 5. pets

Pets are very welcome in our apartment, after preregistration. However, please note that you must repair any damage or soiling caused by your pet yourself or inform us accordingly.

## 6. Security and valuables

Always close all windows and the front door before leaving the apartment and make sure to switch off all electronic devices. We accept no liability for the loss of valuables during your stay.

## 7. waste separation

We ask you to separate your household waste in the bins provided in the apartment and sort it into the waste containers located in front of the house.

## 8. cleaning

The thorough final cleaning of the apartment will be carried out by our cleaning service after your departure as agreed. However, we would like to ask you to remove any major soiling in advance and to leave the apartment swept clean on departure.

## 9. arrival and departure

The vacation apartment can be occupied from 15:00 on your day of arrival. Departure is until 10:00.

## 10. keys

We will provide you with a maximum of 3 key cards and ask you to handle them with care. If you lose a key, please inform us immediately.

## 11. environment

We care about the environment, hopefully you do too. So please switch off the lights and all technical devices when they are not needed. Saving water also helps nature. Thank you.

## 12. parking

One underground parking space is available per apartment (top number on the floor). We assume no liability for the vehicle parked in the parking lot and its contents.

### 13. behavior in case of fire

Quick check: Behavior in case of fire

1. keep calm!
2. if possible, try to extinguish the fire - but only if you do not endanger yourself  
not endanger yourself
3. otherwise: leave the danger zone, close windows and doors if possible  
close windows and doors if possible
4. make an emergency call and alert the fire department by dialing 122
5. warn other people and bring them to safety
6. wait in safety for the fire department and instruct them when they arrive

Triggering the fire alarms/emergency buttons

Please note that every time the fire alarm is triggered, the emergency call is forwarded directly to the fire department and we have to charge **from EUR 400.00** for each false alarm/removal of the fire alarm. (Video recordings are not used to preserve evidence)

### 14. emergency contact

In case of emergency, you will find the most important contact details here:

Landlord: **+43 676 94 84 233**

Police: **133**

Fire department: **122**

Rescue: **144**

Euro emergency number: **112**

Please do not hesitate to contact us if you have any other questions or concerns. We wish you a pleasant stay and look forward to welcoming you as our guest again in the future.

*With your booking you accept our house rules, which are always part of our contract with the tenant.  
The person making the booking must ensure that all fellow travellers also comply with the house rules.*